




# at a glance

 Digital Insurance is a national employee benefits service center specifically focused on the unique needs of small businesses and individuals. We offer unparalleled sales and service capabilities and convenient access to top health coverage providers. Digital Insurance brings together a seasoned management team from the health insurance industry, an expansive service center staffed with licensed account managers and sales professionals and state-of-the-art technology to efficiently service our small business and individual clients. Using Digital Insurance to service your health benefits will assure a high level of choice, outstanding service and satisfaction.

## CUSTOMER SERVICE

Where Digital Insurance separates itself is through its commitment to customer service before and after the sale utilizing both traditional means and state-of-the-art technology. All accounts are assigned an individual account manager. This licensed, experienced professional will ensure a prompt response to all their concerns. Each account manager provides:

- Proactive service calls for small businesses
- Expanded service hours
- Employer and employee assistance on a daily basis
- Billing, claims and eligibility assistance
- Complete renewal management
- HIPAA compliant claims assistance
- Access to additional coverage's (Life, Disability, Dental, etc.)

This dedicated account manager is supported by a team of talented professionals to create additional time and personal touch for our clients.

- **Call Center hours**  
**M-F 8:30 a.m. - 7:30 p.m., EST**

## PROVIDERS

Digital Insurance provides access to top health coverage providers. Carriers include:

- Aetna • CIGNA • BlueCross BlueShield • Guardian • Humana
- Kaiser Permanente • Pacific Life • United Healthcare
- many other top regional carriers

## PRODUCTS

Digital Insurance is a full-service broker. In addition to quality, affordable health insurance, Digital Insurance offers small businesses a number of other employee benefit plans including: Life/AD&D, Dental, STD/LTD and Vision.

Individuals and families have access to health coverage as well as affordable term life plans from top insurance companies.



## WHAT CLIENTS SAY...

"I am extremely satisfied with the prompt attention you have supplied us. We are pleased with the results of our requests and the responses to my requests were done in a timely and efficient [manner], which was very much appreciated."

**T. Currence**  
Atlanta, GA

"Please accept this letter as [a thank you for] the superior service that I have received since becoming a client. I am extremely satisfied with the prompt attention regarding my questions and concerns."

**C. Watson**  
Watertown, NY

Individuals **GET A QUOTE:** <http://www.digitalinsurance.com>

Small Businesses **GET A QUOTE:** Phone - (888) 470-2121 Fax - (888) 822-2575